

# ENERGY SAVING TIPS

Natural gas is one of the cleanest burning, most efficient fuels, offering savings over other energy sources. What could be better than the comfort and savings of dependable natural gas?

- Install programmable thermostats.
- Caulk and weather-strip drafty doors and windows.
- Set your water heater at 120° degrees.
- Limit use of exhaust fans.
- Conserve hot water by installing low-flow showerheads and faucets.
- Close fireplace damper when not in use.
- Use household appliances efficiently by operating the dish washer, washing machine, and clothes dryer with full loads.
- Replace filters regularly; make it a habit to clean or replace furnace or air conditioner filters monthly. Clogged filters waste energy and make your heating and cooling system work harder than necessary.



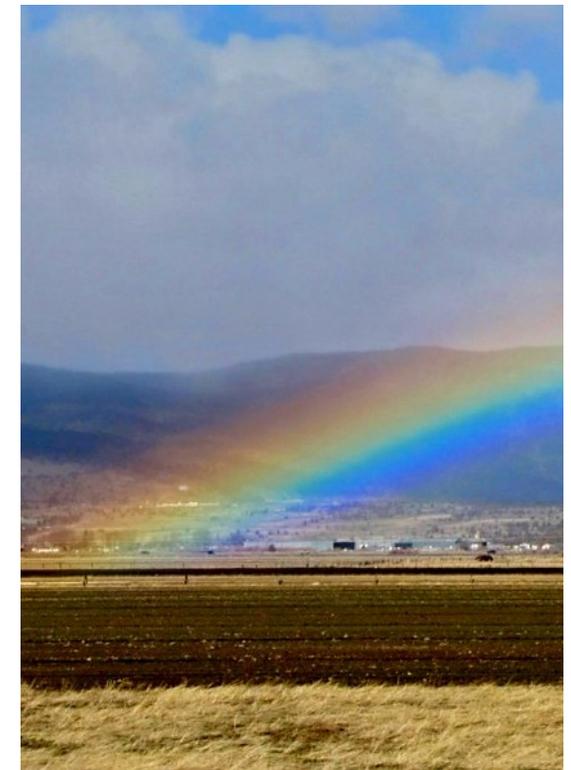
Making a few energy-efficient improvements in your home can make it more comfortable and save you money...



## BACK TO SCHOOL

Summer is coming to an end which means that the new school year is about to start. Here are a few school transportation tips to talk to your children about:

- Get to the bus stop at least 5 minutes before the bus is scheduled to arrive.
- Know your home phone number and address, parent/guardians' work numbers, and how to use 911 for emergencies.
- Cross the street in a designed crosswalk. Be extra careful in rainy, foggy, or snow weather.
- Always look left, then right, then left again before crossing a street and allow enough time to cross the street safely.



## CITY OF SUSANVILLE

**Public Works Department**  
720 South Street  
Susanville, CA 96130  
(530)257-1041



**Service Calls/ Emergency 24 hrs:**  
**(530)257-7236**

[www.CityofSusanville.org](http://www.CityofSusanville.org)

# CALL BEFORE YOU DIG

Building a deck? Planting a tree? Installing a mailbox? **811** is the number you should call before you begin any digging project.

"Call Before You Dig" number, **811**, was created to help protect you from unintentionally hitting underground utility lines while working on digging projects. People digging often make risky assumptions about whether or not they should get their utility lines marked due to concerns about project delays, costs and previous calls about other projects. These assumptions can be life-threatening.

Every digging job requires a **FREE** call to 811 – even small projects like planting trees or shrubs. If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service to an entire neighborhood and potentially be responsible for fines and repair costs.



Know what's below.  
Call before you dig.

If you see damage or suspect a natural gas leak to a pipeline immediately leave the area. Call the City of Susanville **24 hrs Emergency** line at **(530)257-7236** if you smell natural gas or suspect a leak!

**Always call 911 for emergencies.**

# NATURAL GAS

**Natural gas is a safe and reliable energy source available to homeowners and businesses alike. It's our responsibility to help you be an informed and educated natural gas customer.**

## Possible Signs of a Gas Pipeline Leak Include:

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- An odor similar to the smell of rotten eggs
- Dead or discolored vegetation in an otherwise green area
- Abnormally dry or hardened soil
- Flames, if leak has ignited

# IF YOU SMELL GAS OR SUSPECT A GAS LEAK

## Do:

- Leave the area immediately but do not use an automated door. Leave the door open behind you to ventilate the premises
- Go to a location where you no longer smell gas outside of the house or building
- Warn others to leave the premises, and do not allow others to enter
- **Call 911** (call from a neighbor's house or from another location far from the smell of natural gas) immediately to report the situation

## Don't:

- Light matches or smoke. Avoid use of all open flames
- Use any electrical device that may create a spark, including appliances, doorbells and garage door openers.
- Turn light switches on or off or use any phones, including cellular phones
- Try to locate the sources of the leak
- Try to attempt to stop the leak
- Re-enter the building or return to the area until you are told it's safe to do so

