

CITY OF SUSANVILLE NATURAL GAS DIVISION

NEW REGULATION

The United States Pipeline Hazardous Materials & Safety Administration enacted a new regulation which requires natural gas utilities to notify customers about Excess Flow Valves, or EFV's. The new regulation requires natural gas utilities to inform customers regarding the purpose and use of EFV's and offer to install EFV's. Per the regulation, customers choosing to install EFV's on existing services are responsible for the cost of the installation.

If you are interested in installing or finding out if you already have an EFV, please contact the Public Works Department at 530-257-1041.

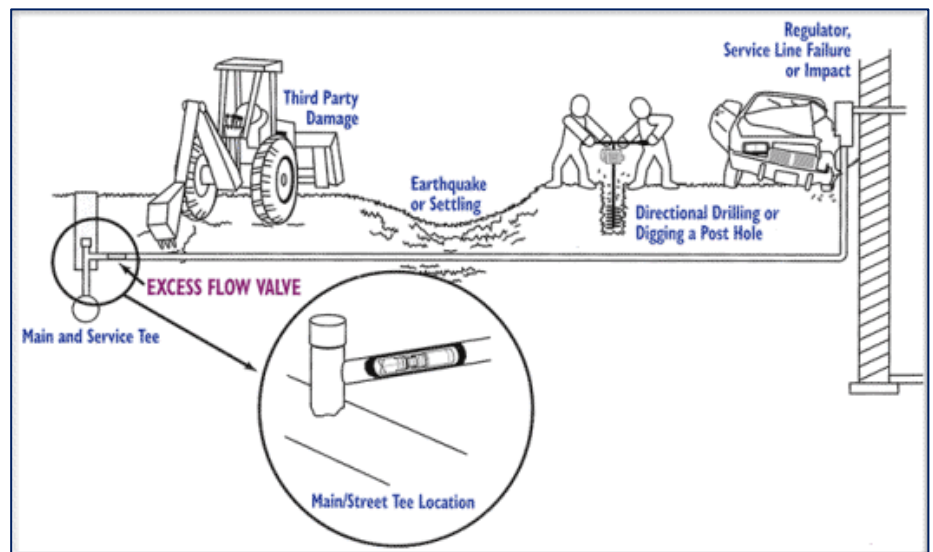
EXCESS FLOW VALVE

What Is An Excess Flow Valve (EFV) And What Does It Do?

An Excess Flow Valve, or (EFV), is a mechanical shut off device that is installed on the gas service line between the customer's gas meter and the main line. EFV's automatically close and restrict the flow of natural gas if a major line break occurs downstream. Major line breaks usually occur during excavation or digging. EFV's can significantly reduce the risk of fire, explosion, personal injury and or property damage. However, EFV's do not guard against small leaks when the flow is less than the set point of the device. It's also important to understand that an EFV doesn't shut off the flow of gas completely, and a hazardous condition is still present while leakage occurs.

If you suspect a gas leak, call **911**. Call our 24-hr emergency line at **530-257-7236** for any natural gas, water or streets emergency, and don't forget to call 811 before you dig.

PLEASE CALL 530-257-1041 FOR INFORMATION



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