

CITY OF SUSANVILLE NATURAL GAS DIVISION
Public Awareness Survey

In the last year (or 2 years), have you seen or heard any information relating to natural gas pipeline safety?

- Yes No

If yes:

What was the source of the information (check all that apply):

- TV
 Radio
 Newspaper Ad or Article
 Face to Face Meeting
 Written Material (Brochure, Flyer, Handout)
 Posted Information (e.g., On or near pipeline)
 Other: _____

About how many times did you see information on pipeline safety on the last year? _____

Have you or has anyone in your household (or company) ever tried to obtain information about pipeline safety in the last 12 months?

- Yes No

If yes, where did you try (check all that apply):

- Call
 Visit
 Letter
 Internet
 Other: _____

Do you live near a natural gas pipeline?

- Yes No Do Not Know

If yes, where is it (or how close are you to it):

What would you do in the event you were first to see damage to a pipeline? (Can check more than one)

- Call 911
 Call Pipeline Operator
 Flee the area
 Nothing (Not my Responsibility)
 Other: _____

Have you ever called a pipeline operator, 911, or anyone else to report suspicious or worrisome activity near a pipeline?

- Yes No

If yes, what did you report?

- Break
 Digging
 Product Release
 Other: _____

Which of the following signs may indicate a natural gas pipeline leak?

- Hissing sound
 Dust or water blowing around the pipeline
 Discolored vegetation near the pipeline
 All of the above

If you suspect a natural gas leak, you should?

- Attempt to locate the leak
 Leave the area on foot
 Call 911 after leaving the area
 Get in your car and drive away

Are you familiar with California's One-Call Center (USA North 811/1-800-227-2600)?

- Yes No

Who would you call first before doing any digging?

- City of Susanville Natural Gas Division
 California One-Call Center (USA North 811/1-800-227-2600)
 No one

Do you agree or disagree that your local pipeline operator has been doing a good job of informing people like yourself about pipeline safety?

- Strongly Agree Agree Disagree Strongly Disagree

If you disagree, why: _____

Name: _____

Address: _____